

Welcome the Greensboro Ice House US Figure Skating Basic Skills Learn to Skate program!

On behalf of the Greensboro Ice House staff we thank you for your participation in our Basic Skills Learn to Skate program. We happily pro-rate tuition for skaters interested in registering late – please invite family and friends to join in on the fun!

Important information:

Learn to Skate Class Cards:

All enrollees should pick up their “Learn to Skate class card” from the Learn to Skate table located in the front lobby of the rink.

The class card serves as skaters’ admission pass to classes and must be presented each week at the Learn to Skate table.

Skaters enrolled after 6pm the day before scheduled classes are set to begin, will receive their class card on the next class day (the following week) in order to give us time to make the class card. Class cards for skaters pro-rating and registering after the first class week, will also be available at the next class date.

Class Card Benefits:

8 complimentary public skate “punches” are included on the class card, which serve as free admission to 8 public sessions.

This benefit (at least a \$48 value!) is included with the hope that students will utilize these free skating opportunities to work on skills taught in classes.

Developing a feel for the ice, along with concentrated practice of maneuvers, are keys to finding success and progressing in the sport.

The card should be retained once all 8 free sessions are used, as skaters will continue to need it to check in to classes.

The card should also be retained since once the 8 sessions have been used, skaters are eligible for reduced admission (just \$3!) for subsequent public session skating.

Skate rental **is not** included with either the 8 free skates or the reduced admission skates.

FREE skate rental **is** provided for classes.

Enrolled skaters enjoy 10% off in our Pro Shop. Please let us know if we can size students for skates! Purchasing skates saves money (as skate rental is not included with either the 8 complimentary or subsequent reduced-admission public sessions) and owning skates helps to ensure optimal fit, support and consistent sharpening.

Enrolled skaters are eligible for \$0.25 soda drinks from the “eatery” upon presentation of a current class card.

US Figure Skating Basic Skills Books:

US Figure Skating Basic Skills books will be included in the graduation packets (given on the final class day) of all **new** students. If you have been enrolled in our programming prior to this semester and have not received a book, please let us know.

US Figure Skating provides Basic Skills books **once** during the duration of a student’s participation in the Basic Skills program; not at every re-enrollment.

All skaters receive US Figure Skating membership and year badges annually. Level badges are awarded during the graduation ceremony to skaters successfully **passing** their class level (Basic 1, for example).

Make-up Policy:

Enrolled students will be permitted up to three make-up class opportunities on the alternate class day. Classes are held Tuesdays from 5:45-6:45pm and Saturdays from 10:45-11:45am. Skaters must present their class card and a make-up class “punch” will be taken, for make-up classes. Skaters are permitted a **maximum of 8 classes** ~ if students reach 8 classes prior to the end of the term (by misusing make-up classes), they will not be permitted to take the remaining classes without paying additional fees.

Make-up Policy (continued):

Make-up classes are not permitted on the first day of either class day – Tuesday, October 4th or Saturday, October 8th. Additionally, make-up classes are permitted through the 6th week of classes only - through Tuesday, November 8th or Saturday, November 12th - in order to ensure cohesive classes during week 7, which is Progress Report Week and week 8, which is Graduation week.

Classes will not be held Tuesday, November 22nd or Saturday, November 26th due to the Thanksgiving holiday.

There are 8 classes over 9 weeks in our winter semester. **Make-up classes are not needed for the Thanksgiving break as these are scheduled dates off and were not included in tuition fees.**

Please make every effort to attend class during weeks 7 & 8 in order to have the Progress Report administered by the skater's regular instructor (week 7), and in order to allow the skater to participate in graduation ceremonies with their class, during week 8.

Progress Reports will not be administered on the last class day for skaters who missed the 7th class as coaches are busy conducting the last class and the graduation ceremony requires the full attention of the Skating Director. Please inform the Learn to Skate table attendants, **in advance**, if there are extenuating circumstances that preclude skaters from attending on these dates and we will try to accommodate.

Make-up Day / Time:

To help plan for make-up classes, please note the following regarding class times:

Snowplow and hockey classes meet from 10:45am-11:15am on Saturdays / 5:45-6:15pm on Tuesdays.

Basic 1-8, Freeskate and Adults meet on from 11:15-11:45am on Saturdays / from 6:15-6:45pm on Tuesdays.

Complimentary Learn to Skate Practice Ice:

Basic 1-8 skaters, Freeskate students and Adults may take advantage of the complimentary practice ice during the 30-minutes immediately preceding their scheduled class (Tuesdays from 5:45-6:15pm and Saturdays from 10:45-11:15am). **This is a great way to warm-up before class and to spend time practicing skills!**

The complimentary time is for skaters enrolled in our classes *only* and the time is to be used for concentrated practice.

Please, no chasing, racing, roughhousing or horseplay, for the safety of our skate school participants.

Also, no camel spins or backward spirals.

Shoes are not permitted on the ice.

Snowplow students and hockey enrollees do not have this additional practice time and the reduced tuition reflects this.

Refund Requests:

Refund requests will be accepted through week 3. Refunds will be issued for classes not taken, less a \$20 administrative fee. The Class Card must be forfeited at the time of the refund request and approved refunds will also reflect a deduction for punched public skate admissions. Please request a Learn to Skate Class Refund Form from the Learn to Skate table and submit the completed form to the table attendant or skating director.

We hope that with your participation we can make our Learn to Skate program a successful step in the development of figure skaters and hockey players of all ages! We ask that you keep our #1 goal of "FUN" in mind. While we want the Skate School to be a step in the developmental process of figure skaters and hockey players, the main idea at this stage is to develop FUNDamentals and to instill in the students a passion for ice sports. Please feel free to contact me with any questions, compliments or concerns. Thank you again for your support and we will see you on the ice!

Nicole Stalker / Professional Skaters Association Master Program Director

The Greensboro Ice House ~ A PSA Excellence on Ice Facility /336-852-1515 / www.greensboroice.com